



**8451 Xerxes Ave N
Brooklyn Park, MN 55444**
phone: (763) 569-4373
fax: (763) 549-3583

Sold To:

Name _____
Address _____
City, State _____
Postal Code _____
Country _____
Phone # _____
Email Address _____

Ship To (If different from Sold To):

Name _____
Address _____
City, State _____
Postal Code _____
Country _____
Phone # _____
Email Newsletter List? Yes No

Item Code	Description	Size	Tartan/Color	Price Ea.	Qty.	Total Price

Method of Payment

Check or Money Order Visa Master Card
 Discover American Express

Card # _____

Exp Date ____ / ____ CVV ____ (3 or 4 digit code)

Signature _____

Fast Standard Shipping*

Up to \$25.00	\$5
\$25.01 to \$50.00.....	\$8
\$50.01 to \$100.00.....	\$10
\$100.01 to \$150.00.....	\$12
Over \$150.00.....	\$15

* USA only. International please contact us for a shipping estimate. Expedited options also available.
** If you are buying only jewelry or other small, light items, maximum shipping is only \$8.

Sub Total	
7.275% Sales Tax MN Residents Only (Clothing Excluded)	
Shipping (From Table)	
Grand Total	

Really Important Stuff You Need To Know...

No, really. You need to know this stuff! If your order goes south because you didn't read this stuff, you'll be really sad, and we don't want you to be sad. (See Our Happiness Guarantee below.)

Our Happiness Guarantee

We love happy customers! We have a 99% customer satisfaction success rate. We apologize in advance if you happen to find yourself in the 1%! If at any time, for any reason, you're not completely happy with something you've purchased from us, please let us know—we'll do whatever we can to make it right. We really will! However — please remember that we are real people on the other end of the phone line, or reading your e-mail message. We understand frustration, but please be nice. If you are mean or rude, then we are going to be less likely to want to help you.

Special-Order Items

We specialize in special-order products. We offer stuff you can't find anywhere else. But if you are used to ordering stuff and having it delivered two days later, you'll need to have the patience of a saint when you order special-order items! In general, **special-order items take 3-12 weeks for delivery!** Please see individual product descriptions for more accurate estimates. What happens if you get tired of waiting? Please see *I'm Tired of Waiting!* below.

Our policy (in general) is to ship your complete order once all items you have ordered are in-stock. Please contact us if you need any part of your order immediately, and we can ship a partial order of in-stock items.

So what is a special-order item? This is stuff that we have special-ordered just for you. With hundreds of clans and tartans to choose from, it could be years before someone else orders the exact same thing as you. For this reason we cannot accept returns, or issue refunds for special-order items once the item is already on its way to us from our supplier. We don't want you to be unhappy with your purchase, so please be sure that you have carefully considered your options before placing your order!

Custom-Order Items

We specialize in custom-made products. We offer stuff you can't find anywhere else. But if you are used to ordering stuff and having it delivered two days later, you'll need to have the patience of a saint when you order custom-made items! In general, **custom-order items take 6-16 weeks for delivery!** Please see individual product descriptions for more accurate estimates. What happens if you get tired of waiting? Please see *I'm Tired of Waiting!* below.

Our policy (in general) is to ship your complete order once all items you have ordered are in-stock. Please contact us if you need any part of your order immediately, and we can ship a partial order of in-stock items.

So what is a custom-made item? This is stuff that is custom-made just for you. It has been made to your measurements and specifications. With hundreds of clans and tartans to choose from, it could be years (or never!) before someone else orders the exact same thing as you. For this reason we cannot accept returns, or issue refunds for any custom-order item after it is already in production. We don't want you to be unhappy with your purchase, so please be sure that you have carefully considered your options and measured correctly before placing your order!

Our Right Fit™ Guarantee

Our goal is to make ordering as stress free and enjoyable as possible for you. We know it's a big commitment to spend hundreds of dollars on a custom-made item. The last thing you need to worry about is whether or not it will fit you like it should. So, to put you at ease, we are willing to guarantee your kilt (or jacket, or boots, etc.) will fit! So you read all this stuff before placing your order, you thought you measured carefully, and something still got screwed-up? Contact us within 30 days of receiving your order (sooner is better), and here's what we're going to do for you:

Kilts and Kilted Skirts — We will alter your kilt or kilted skirt to fit for free. (If you would like to have your item altered by a local tailor instead, we'll reimburse you up to \$25 if provided a receipt.) We'll hem it if necessary, and we'll move straps and buckles up to 2 inches larger or 4 inches smaller. If we decide that your item can't be corrected by these efforts, we'll order a new kilt or kilted skirt for you. If the mistake was yours, you'll need to cover shipping charges to and from. Limit 1 free remake per customer per lifetime (unless the mistake was ours).

Also, if the correct size you need requires an upcharge, you'll be responsible for paying the difference. For example, if you ordered a premium kilt with a 45 inch hip, and you actually need a 46+ inch hip (+ \$40), you'll need to pay the extra \$40.

Jackets and Vests — If a sizing error can be corrected by a local tailor, we'll reimburse you up to \$25 if provided a receipt. Otherwise return it to us and we will order you a replacement. If the mistake was yours, you'll need to cover shipping charges to and from.

Footwear — We'll be happy to exchange footwear due to fit or sizing issues, including special-order items. Footwear must be in new condition. You'll need to cover shipping charges to and from (unless the mistake was ours). Please also keep in mind that you may need to wait for the shipment if the size you need is not in stock.

International Orders (Outside the USA)

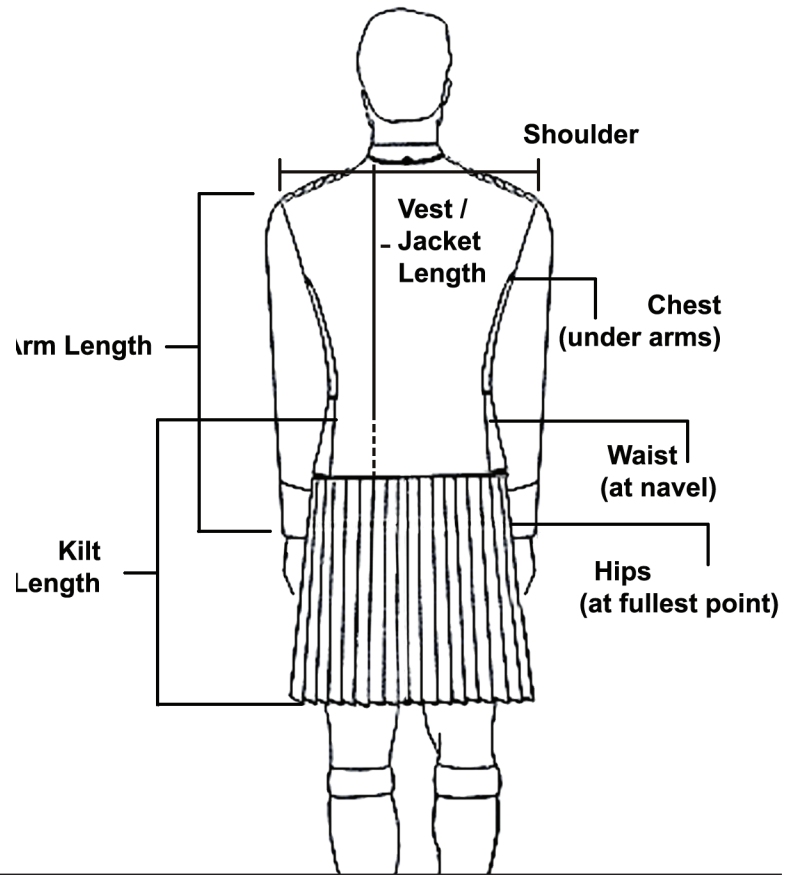
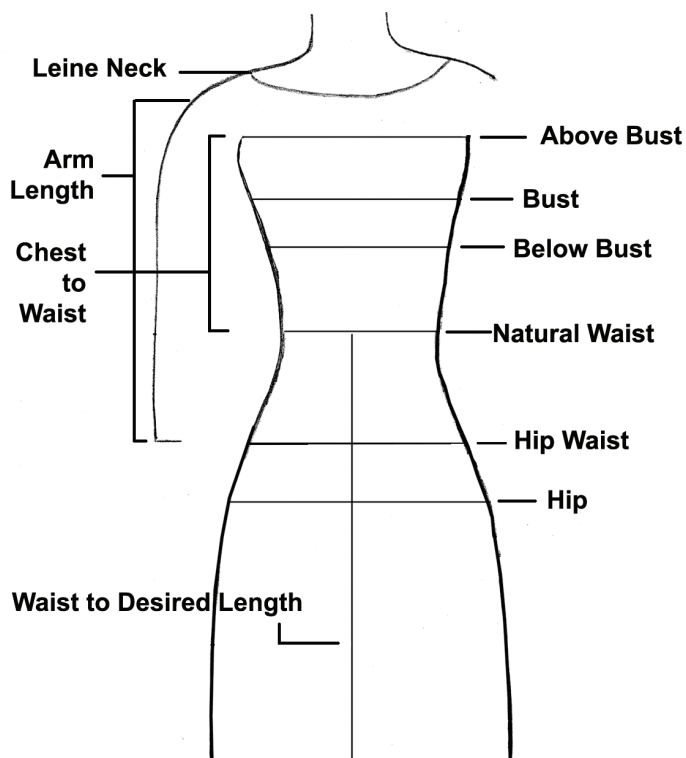
We can ship most of our products to most countries, but there are a few restrictions. Please contact us for more information, and for *estimated* shipping cost.

I'm Tired of Waiting!

So what happens if you are tired of waiting for your back-ordered, special-order, or custom-order item? Unless you are expecting a child, 16 weeks is a long time to wait for anything. And it's the outside limit we have set for all potential wait times. If we don't have your item(s) in-hand within 16 weeks of your order date, you have a couple of options. **1)** You can continue to wait and we'll give you 5% off each item you are still waiting for. **2)** You can cancel your order for a full refund of unsent items, and we'll give you a 5% store credit to use on your next order.

Weaponry Disclaimer

The Celtic Croft assumes no responsibility for injury, damage or loss incurred by use of any of our products. You (the buyer) are responsible for following all of your local, state and federal laws and/or statutes. We cannot sell weapons (anything with a blade), whether replica or live steel, to anyone under the age of 18. If you purchase from us it implies that you agree to these terms. Basically, please be safe, and don't do anything that will get you into trouble!



Custom Sizing

Enter applicable sizes in inches:

Waist _____ Hip _____ Length _____ Chest _____ Arm _____ Shoulder _____ Your Height _____

Tartan/Color _____ Pleat to Sette Pleat to Stripe (if possible)

How to Measure for Your Kilted Skirt:

- STEP 1)** Measure your actual waist.
- STEP 2)** Measure your hips at the fullest point.
- STEP 3)** Measure from your waistline to your desired length. It is best if you have help, because bending even slightly will change the measurement.

How to Measure for Your Formal or Casual Kilt

- STEP 1)** Three ways to measure:
Traditional Waist Measure your waist size in inches at the navel. This is the traditional kilt waist.
Big Belly Waist If you happen to have more around the middle than you might otherwise desire, you can measure up to four inches higher than the navel to get up over your belly. This higher waist will help your kilt stay up where it belongs.
Casual Waist If you are ordering a casual kilt, you may want to wear it more casually at the pants waist. If this is what you choose, then measure comfortably around your waist where the top of your pants rest.
- STEP 2)** Measure around your hips at the fullest point (usually 6-8 inches below the waist).
- STEP 3)** Measure from your chosen waistline to about the middle of the knee. This is usually best done with some help because if you bend over even a bit, your measurement will not be correct.

How to Measure for Your Ancient Kilt, Great Kilt, or Phillabeg:

- STEP 1)** Measure comfortably around your waist where you normally wear your pants.
- STEP 2)** Measure around your hips at the fullest point (usually 6-8 inches below the waist).
- STEP 3)** Measure from your waist to the top, or middle, of the knee. This is a matter of choice, whether you want your kilt a little longer or shorter. It is best if you have help, because bending even slightly will change the measurement.
- STEP 4)** Be sure to write your measurements in either above, or on the order form.

Opting for Cheater Pleats™ with Your Ancient Kilt, Great Kilt, or Phillabeg?

- STEP 1)** Follow the measuring instructions above.
- STEP 2)** Write in your measurements above, or on the order form.
- STEP 3)** Write in “Cheater Pleats” on the order form and add \$65 to your order. If you have opted for the strap and buckle with your Ancient Kilt, write in “Strap and Buckle” and add \$15 to your order. If you have opted for straps and buckles with your Phillabeg, write in “Straps and Buckles” and add \$25 to your order.