



8311 Westwood Rd
Brooklyn Park, MN 55444

toll-free: (888) 569-4373
phone: (763) 569-4373
fax: (763) 549-3583

Sold To:

Name _____
Address _____
City, State _____
Postal Code _____
Country _____
Phone # _____
Email Address _____

Ship To (If different from Sold To):

Name _____
Address _____
City, State _____
Postal Code _____
Country _____
Phone # _____
Email Newsletter List? Yes No

Item Code	Description	Size	Tartan/Color	Price Ea.	Qty.	Total Price

Method of Payment

Check or Money Order Visa Master Card
 Discover American Express

Card # _____

Exp Date ____ / ____

Signature _____

Shipping Postal UPS

Up to \$15.00\$6 \$10
\$15.01 to \$50.00.....\$8 \$10
\$50.01 to \$100.00.....\$10 \$10
\$100.01 to \$150.00....\$12 \$12
Over \$150.00.....\$15 \$15

UPS Postal Priority Mail
 Media Mail* 1st Class**

* If you are only ordering books and/or CD's, you can pick Media Mail. One or two small items is only \$4. Larger books or multiple items is only \$6. Use you best judgement.
** If you are buying only jewelry or other small, light items, you can pick 1st Class Mail. One or two small items is only \$4. Multiple small items is only \$6. Use you best judgement.

Sub Total	
6.65% Sales Tax MN Residents Only (See Below)	
Shipping (From Table)	
Grand Total	

Custom Sizing

Please remember to write in any custom sizes or options either above with your order, or on the back of this order form with our sizing diagrams.

Business Hours

In general, our office hours are **9am-5pm Monday-Friday, and 10am-5pm Saturday (CST)**. However, we are a small, family owned and operated business, and at times our hours are not as consistent as we would like them to be. We do not have a retail showroom, but we do welcome visits by appointment. Please feel free to give us a call if you're going to be in town.

Return Policy

We value happy customers. If, at any time, for any reason, you are not satisfied with your purchase, please let us know, and we will do whatever we can to make it right. We will happily accept returns for exchange, credit, or a full refund (not including shipping). **Sorry, but we cannot accept returns on clearance or special order merchandise.** Please allow 30 days for your refund to be processed. Please include a copy of your invoice or invoice number, and a note explaining your reason for the return. Please return to the address above.

Exchange Policy

Defective items and other non-special-order items in new condition may be exchanged within 30 days of the date you receive them. Please include a copy of your invoice or invoice number, and a note explaining your reason for the exchange. Please specify if you would like an identical replacement item or credit towards a different item purchase. Please return to the address above.

Special Orders

Special order items are non-returnable and non-refundable. Special orders cannot be cancelled once the item is under production. Please be sure that you have measured correctly before placing your order. In the rare case of manufacturing defects, please contact us — your satisfaction with our products is important to us.

Back Orders

There are sometimes unavoidable delays in restocking our most popular items. We will ship back-ordered items to you as soon as we receive them.

International Orders

We can ship most of our products to most countries, but there are some restrictions. Please contact us for specifics. Also, be aware that you will be responsible for paying all customs duties imposed by your country when your package arrives. Please contact your local postal service for more information.

Catalog

If you would like additional copies of our catalog at any time, please contact us and we will be happy to send you one (or more).

Customer Service

We have a 99% customer satisfaction success rate. We apologize in advance if you happen to be the 1%. Please contact us with any problems or concerns.

Sales Tax

Only Minnesota residents need to pay sales tax. The rate is 6.65%. Everything is taxable except food, tartan products, and clothing items (includes kilts). Most accessories are taxable. Some exceptions are kilt hose, and belts and buckles ordered together (separately however, they are taxable — go figure).

Weaponry Disclaimer

The Celtic Croft assumes no responsibility for injury, damage or loss incurred by use of any of our products. Adherence to local, state and federal laws and/or statutes is the responsibility of the buyer. Weapons, whether replica or live steel, will not be sold to individuals under the age of 18. Purchase of weaponry implies agreement to the above statements by the buyer. (Please be safe and don't do anything stupid).

Send A Catalog To A Friend:

Just fill in your friend's name and address below. We'll send them a catalog, and we'll let them know you referred us to them. Thanks!

Name _____
Address _____
City, State _____
Postal Code _____
Country _____